



TOLEDO
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May 18, 2009

Tawn Endres
Edge Concrete Construction, LLC
18740 142nd Avenue NE
Woodinville, WA, 98072

Dear Tawn,

It's been a pleasure working with your team on our Nature's Neighborhood Exhibit. Brandon Nelson and Hang Liu were an exceptional team on site, and along with their crew, endured our very aggressive schedule and an unusually cold and wet North West Ohio fall/spring with complete professionalism and a smile. They are craftsmen who truly enjoy their work and it shows.

They not only accepted input from our staff, but encouraged it every step of the way, even when it sometimes meant that they would have to "re-work" an area. From the multiple "adjustments" to the goat climbing wall that our staff asked for, to the amazing job of incorporating the multiple access doors into the guinea pig run so that they actually look like they belong, to the hollow log that matches one of our historic oak trees, to the play stream that looks and functions just the way we wanted even though our intent wasn't completely clear on the design documents, Brandon and Hang nailed it every time.

Thematically, the rock work at Nature's Neighborhood is different than anything else we have at our zoo, and varies through a wide range of types of rock work showing the depth of their abilities. Working with Edge Concrete has been a positive experience for us at the Toledo Zoo from beginning to end, and I give my personal recommendation to any zoo or other organization that is in need of artistic rockwork on their project.

Thanks again for all your efforts, and I look forward to working with you on future projects.

Sincerely,

Dave Ruhl
Assistant Director of Facilities Construction
The Toledo Zoo